Sandra is 42 and had a stroke and blood carrying oxygen didn’t get to different parts of the brain, six months ago, causing some brain damage. This means she is partially paralysed down her right side but has been attending rehabilitation physiotherapy sessions to improve this. Sometimes she can use a walking frame but she tires easily so most of the time, she uses a wheelchair. The part of the brain that affects speech was also damaged so Sandra finds communication a problem as she forgets words and gets muddled up easily. She lives at home with her husband and 2 teenage children.

Olive is 96 and has been living with her younger sister, who has recently passed away after a short illness. Olive has not been coping with daily life on her own as she has sore joints, feels weak and dizzy and doesn’t always make it to the toilet on time. Her hearing isn’t as good as it used to be and she has been withdrawn and isolated since her sisters passing. Her confidence is at rock bottom and she really doesn’t want to bother anyone to ask for assistance. She has no children or close family.

Jakub is 14 and was a regular at his local youth club up until he had an accident which left him blind in one eye and with poor vision in his other eye. He has been told that he will need to change schools so he could attend a new school which provides better for students who are blind or visually impaired. He has found adjusting to his limitations difficult and has become withdrawn and isolated, not wanting to try anything new and preferring to stay in his bedroom. He lives with his mum and dad and one older brother.

Describe the services available in Bolton that meet …… needs? (PASS)

Identify the barriers from the case study that might prevent ………….. from accessing the services? (PASS)

Explain how each of the services available in Bolton would meet the needs of ……………? (PASS)

Explain in detail how the barriers in the case study could affect the use of ONE of the services available for ………………….? (PASS)

Analyse the extent to which the range of services you have found meet the needs of …………………’s situation? (MERIT)

Explain in detail how the barriers for ONE service could be overcome? (MERIT)

Assess the suitability of the services you have found for …………….. situation, you need to give advantages and disadvantages for each one. (DISTINCTION)

Make realistic suggestions of how barriers for ONE service can be overcome, you need to JUSTIFY your suggestions as to why they are realistic and achievable. (DISTINCTION).